

KWADUKUZA MUNICIPALITY

ACCOMMODATION AND HOSPITALITY SECTOR REGULARISATION: UPDATING OF DATABASE



Dear Tourism Partner

The Tourism Sector has been identified as one of the key pillars of the KwaDukuza Economy. To this extent, the KwaDukuza Municipality has embarked on a process to develop a functioning system within the hospitality and accommodation industry, in order to actively promote and publicise tourism initiatives within the KwaDukuza region, so that it may become the destination of choice.

In line with its Integrated Development Plan, the KwaDukuza Municipality would like to ensure that the sector is developed across the entire geographical area and that equal opportunities are provided to develop tourism in all KwaDukuza communities and product categories.

Through a stakeholder process the Municipality has reviewed its policies and regulations relating to the accommodation and hospitality sector, and will be implementing the amended policy as follows:

- Amend Existing Town Planning Schemes & Bylaws in line with reviewed Policy and Regulations relating to Accommodation & Hospitality Sector
- Align to Rates Policy to new Accommodation & Hospitality Policy and Regulations
- Review Compliance, monitoring and control systems
- Survey and analysis all current operations within KwaDukuza
- Formulate a new consolidated database
- Formulate a Registration Plan for the Emerging Sector

Full details on the reviewed Accommodation and Hospitality Sector Policies, Regulations and Registration Process may be viewed on the KwaDukuza Municipal Website: www.kwadukuza.gov.za , at the Sangweni Tourism Centre. at all local public libraries and municipal offices (KwaDukuza – Main Civic Building and Ballito)

In line with the process, the municipality will be surveying and updating its accommodation and hospitality database. **All existing and new accommodation establishments and tourism operators are encouraged to ensure that they are registered on the KwaDukuza Tourism database and are requested to update their records accordingly.**

In this regard, a Registration form is required to be completed by operators of Accommodation & Hospitality establishments. Registration Forms can be downloaded from the KwaDukuza Municipal Website. Two Help Desks have been set up to assist operators in respect of collection of Registration Forms and Enquiries. All completed registration forms are to be returned to the respective Help Desks set out below:-

Nombuso Maphanga – Tourism Help Desk

Tel: +27 (0)32 – 946 1997
Fax: 086 614 3513
Corner of Ballito Drive & Link Rd, Ballito
Email: info@thedolphincoast.co.za
www.thedolphincoast.co.za

Thobeka Shandu – Town Planning Help Desk

KwaDukuza Municipality – Ballito Office
Tel: +27 (0)32 – 946 8064
72 Leonora Drive – Ext, Ballito
Email: farlann@kwadukuza.gov.za
[www. Kwadukuza.gov.za](http://www.Kwadukuza.gov.za)

All Accommodation and Hospitality Operators are requested to ensure that they are registered and that their records have been updated on the KwaDukuza Accommodation & Hospitality Database by 31st July 2011

As part of the process, the municipality will also be standardising procedures and requirements for registration and regulation of the tourism and hospitality industry. A “One-Stop-Shop” will be established to assist existing and new establishments with the relevant registration procedures and regulations.

MOS ZUNGU

MUNICIPAL MANAGER

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